

Enterprise Vault Capture

Standard Connectors for Complete Communication Capture

You can't govern what you don't capture.

Organizations rely on an average of 2-3 communication tools—but without consistent capture, compliance and supervision fall apart. **Enterprise Vault® Capture** unifies every channel—email, chat, voice, video, and GenAI—into a single platform that closes audit gaps, reduces risk, and lays the foundation for smarter governance and AI readiness. Recognized by Gartner, IDC, and Radicati for our depth in capture and compliance, Enterprise Vault replaces fragmented tools with a simpler, more scalable suite built for the modern enterprise.

Capture connects where your communications live.

With native coverage across today's most-used collaboration and messaging platforms, Capture delivers complete visibility from day one. Each connector comes standard with your subscription, ensuring full coverage without added complexity or cost.

	Standard	Partner	Available for (on-prem, cloud)
AI Communications			
ChatGPT	✓		Both
Microsoft Copilot	✓		Both
Collaboration			
Carbon	✓		Both
EnMACC Energy	✓		Both
Facetime	✓		Both
FXT	✓		Both
LiquidNet	✓		Both
Legaoto Chat	✓		Both
Markets Manager	✓		Both
Merrill-DataSite	✓		Both
ServiceNow	✓		Both
Email and Storage			
Amazon S3	✓		Both
Azure Blob	✓		Both
Bloomberg	✓		Both
EML	✓		Both
Evolve	✓		Both

	Standard	Partner	Available for (on-prem, cloud)
EWS	✓		Both
Exchange Graph API	✓		Both
G Suite – Gmail	✓		Both
File Sharing			
Box	✓		Both
Progress ShareFile	✓		Both
Dropbox Business	✓		On-Prem
Google Drive	✓		Both
Microsoft SharePoint	✓		Both
OneDrive for Business	✓		Both
Financial Platforms			
Bloomberg	✓		Both
FX Connect	✓		Both
Hearsay	✓		On-Prem
IceChat	✓		Both
IPC		✓	Both
LiquidNet	✓		Both
LSEG (Refinitiv)	✓		Both
LSEG FX Advanced Dealing	✓		Both
LSEG FX Deal Tracker	✓		Both
LSEG FX Matching	✓		Both
LSEG FX PriceStream	✓		Both
LSEG Messenger	✓		Both
Pivot	✓		Both
Redtail Speak	✓		Both
Saphyre	✓		Both
Trade Web	✓		Both
UBS	✓		Both
Yieldbroker	✓		Both
Mobile and Text			
Android Text		✓	Both
Android Voice		✓	Both
Bell			Both
Blackberry	✓		Both
CellTrust		✓	Both
Cisco Webex Teams	✓		Both
Dubber Speik SMS	✓		Both
FirstNet (SMS)		✓	Both
iMessage		✓	Both
O2		✓	Both
Rogers		✓	Both
Skytel-Pager	✓		Both

	Standard	Partner	Available for (on-prem, cloud)
Signal text		✓	Both
Signal text + voice		✓	On-prem
T-Mobile		✓	Both
Telus		✓	Both
Verizon		✓	Both
Webex by Cisco	✓		Both
WeChat text		✓	Both
WeChat text + voice		✓	Both
WeChat via Voxbox	✓		Both
WeCom (WeChat for work)		✓	Both
WhatsApp		✓	Both
WhatsApp Business		✓	Both
X (Twitter)	✓		Both
Zoom Chat	✓		Both
Zoom Phone (SMS)	✓		Both
Social			
Generic Connector	✓		Both
LINE		✓	Both
LinkedIn Audit	✓		Both
Microsoft Viva Engage (formerly Yammer)	✓		<u>Both</u>
QQ	✓		Both
Salesforce Chatter	✓		<u>Both</u>
Salesforce Chatter Cipher Cloud	✓		<u>Both</u>
Signal Text		✓	Both
Signal Text + Voice		✓	Both
Telegram Text		✓	On-prem
Telegram Text + Voice		✓	Both
WeChat Text		✓	Both
WeChat Text + Voice		✓	Both
WeChat via Voxbox	✓		Both
WhatsApp		✓	Both
WhatsApp Business		✓	Both
Workplace (from Meta)	✓		<u>Both</u>
X (Twitter)	✓		<u>Both</u>
YouTube	✓		<u>Both</u>
Voice and Video			
Android Voice		✓	Both
Avaya voice recorders		✓	Both
Bell		✓	Both
BT		✓	Both
Cisco Call Recording		✓	Both
Cisco Broadworks		✓	Both

	Standard	Partner	Available for (on-prem, cloud)
Cisco Voice Recorder		✓	Both
Cloud9	✓		Both
Cox Business		✓	Both
cSpire		✓	Both
Dubber Speik Recordings	✓		Both
EvolveIP		✓	Both
Gamm		✓	Both
Ingram		✓	Both
IPC		✓	Both
KPN		✓	Both
metTel		✓	Both
Microsoft Dynamics		✓	Both
Microsoft Teams, Audio and Video		✓	Cloud
Next		✓	Both
NICE NTR	✓		Both
Nuuday		✓	Both
Nuwave		✓	Both
O2		✓	Both
Optus		✓	Both
Pingoco		✓	Both
PowerBI		✓	Both
Rogers		✓	Both
SaskTel		✓	Both
Signal Text + Voice		✓	Both
Symphony	✓		Both
T-Mobile		✓	Both
TATA		✓	Both
Telefonica		✓	Both
Telus		✓	Both
Verint	✓		Both
Verint Verba and Verint Impact 360	✓		Both
Verizon		✓	Both
Vodafone		✓	Both
Webex by Cisco	✓		Both
WeChat text + voice		✓	Both
WeChat via Voxbox	✓		Both
YouTube	✓		Both
Zoom Chat	✓		Both
Zoom Meetings	✓		Both
Zoom Meetings via Archiving API	✓		Both
Zoom Phone (SMS)	✓		Both

	Standard	Partner	Available for (on-prem, cloud)
Unified Communications			
Microsoft Teams		✓	On-prem
Microsoft Teams via Export API	✓		On-prem
Microsoft Teams via Webhooks	✓		On-prem
NICE NTR	✓		Both
RingCentral	✓		Both
Slack	✓		Both
Webex by Cisco		✓	Both
Zoom Chat	✓		Both
Zoom Meetings	✓		Both
Zoom Meetings via Archiving API	✓		Both
Zoom Phone (SMS)	✓		Both
Other			
DB	✓		On-prem
JSON	✓		Both
Text-Delimited	✓		Both
Web Chat	✓		Both
Websines and blogs	✓		Both
XIP	✓		Both
XSLT/XML	✓		Both

Don't see your connector listed? Just ask.

Enterprise Vault Capture is fully extensible and can support virtually any content type. While many connectors are included natively, others are available through premium licensing or trusted partners—and our team can develop custom integrations as needed.

To learn more or enable premium and partner-provided connectors, contact your Enterprise Vault account team.

About Enterprise Vault

Enterprise Vault, a business unit of Cloud Software Group, is a global leader in enterprise archiving, compliance, and governance solutions for organizations that require full control over their data environments. Trusted by many of the world's most regulated industries, Enterprise Vault enables firms to manage, monitor, and govern information across its lifecycle while maintaining strict data residency, sovereignty, and security requirements. Through integrated archiving, surveillance, enterprise eDiscovery, capture, classification, and data risk intelligence, Enterprise Vault helps organizations reduce risk, streamline investigations, and enforce defensible governance, all within customer-controlled infrastructures.

Enterprise Vault 

Learn more at enterprisevault.com

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